

# Customer Service Training Program

Are you a “people person”?



Through this **FREE** 4-week program participants will learn life skills that lead to workforce readiness and hands-on training in **Customer Service**. Participants will learn what it takes to provide great customer service in the 21<sup>st</sup> century. Enrollment is limited, and a customer service assessment will be given to participants interested in enrolling.



**Admission and Enrollment:**  
Wednesday November 7<sup>th</sup> at 10am  
Thursday November 8<sup>th</sup> at 1pm

**Iberville Community Center**  
1425 Iberville St. (behind the basketball court)



**Classes start Monday, November 12<sup>th</sup>**

Graduates will receive a **21<sup>st</sup> Century Success Principles**® certificate from the Literacy Alliance of Greater New Orleans and a **Customer Service Training** certificate of completion from Urban Strategies.



**For more information, please contact  
Urban Strategies at (504) 894-6626**

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