

Customer Service Training Program

Are you a “people person”?



Through this **FREE** 4-week program participants will learn life skills that lead to workforce readiness and hands-on training in **Customer Service**. Participants will learn what it takes to provide great customer service in the 21st century. Enrollment is limited, and a customer service assessment will be given to participants interested in enrolling.



Admission and Enrollment:
Wednesday November 7th at 10am
Thursday November 8th at 1pm

Iberville Community Center
1425 Iberville St. (behind the basketball court)



Classes start Monday, November 12th

Graduates will receive a **21st Century Success Principles**® certificate from the Literacy Alliance of Greater New Orleans and a **Customer Service Training** certificate of completion from Urban Strategies.



**For more information, please contact
Urban Strategies at (504) 894-6626**

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